

Supports for Community Living Outcomes

Provider Name: _____

Provider Number: _____

Certification Review date(s): _____

Individual Outcomes

Individual Outcome #1:
People participate in the life of the community.
Indicator:
People participate in the life of the community based upon personal preferences and interests.
Data Source(s):
Individual records Interviews with individuals, staff
Benchmark:
Seventy five percent (75%) of individuals in sample receive supports to participate in the life of the community.
Survey Results:
Benchmark Achieved: <input type="checkbox"/> Yes <input type="checkbox"/> No
Sample Number: _____ Percentage Achieved: _____
<div style="text-align: center;"><u>Items reviewed:</u> <input type="checkbox"/> Individual record reviews <input type="checkbox"/> Adult Day Training visit <input type="checkbox"/> Home visit <input type="checkbox"/> Other site visit (identify): <input type="checkbox"/> Interview - individual <input type="checkbox"/> Interview - staff</div>

Individual Outcome #2:
People realize personal goals.
Indicator:
Significant and meaningful personal accomplishments have occurred in individuals' lives.
Data Source(s):
Individual records Interviews with individuals, staff Review of items commemorating events such as scrapbooks, pictures, etc.
Benchmark:
Organization assists sixty percent (60%) of individuals in sample in recognizing their accomplishments and positive life events.
Survey Results:
Benchmark Achieved: <input type="checkbox"/> Yes <input type="checkbox"/> No
Sample Number: _____ Percentage Achieved: _____
<u>Items reviewed:</u> <input type="checkbox"/> Individual record reviews <input type="checkbox"/> Adult Day Training visit <input type="checkbox"/> Home visit <input type="checkbox"/> Other site visit (identify): <input type="checkbox"/> Interview - individual <input type="checkbox"/> Interview - staff <input type="checkbox"/> Other items reviewed (identify):

Individual Outcome #3:
People have the best possible health.
Indicator:
People are educated and informed of options for the best health practices, based on individual needs.
Data Source(s):
Individual records Interviews with individuals, staff Incident reports
Benchmark:
Education based upon personal health care needs is provided to ninety percent (90%) of individuals in sample.
Survey Results:
Benchmark Achieved: <input type="checkbox"/> Yes <input type="checkbox"/> No
Sample Number: _____ Percentage Achieved: _____
<u>Items reviewed:</u> <input type="checkbox"/> Individual record reviews <input type="checkbox"/> Adult Day Training visit <input type="checkbox"/> Home visit <input type="checkbox"/> Other site visit (identify): <input type="checkbox"/> Interview - individual <input type="checkbox"/> Interview - staff <input type="checkbox"/> Incident reports

Individual Outcome #4:
People are free from abuse, neglect, and exploitation.
Indicator:
People are supported in learning about abuse, neglect, and exploitation.
Data Source(s):
Individual records Interviews with individuals, staff Policies and procedures Training materials for individuals
Benchmark:
Education and training in abuse, neglect and exploitation is offered and provided in a way that is individualized to meet the needs, desires, and learning styles of the <u>individual</u> .
Survey Results:
Benchmark Achieved: <input type="checkbox"/> Yes <input type="checkbox"/> No (must be 100%)
Sample Number: _____ Percentage Achieved: _____
<u>Items reviewed:</u> <input type="checkbox"/> Individual record reviews <input type="checkbox"/> Adult Day Training visit <input type="checkbox"/> Other site visit (identify): <input type="checkbox"/> Home visit <input type="checkbox"/> Interview – individual <input type="checkbox"/> Interview – staff <input type="checkbox"/> Policies and procedures <input type="checkbox"/> Training materials

Organizational Outcomes

Organizational Outcome #1:
The organization implements a system for recruitment and retention of staff.
Indicator:
The organization implements multiple strategies for recruiting, nurturing, and sustaining staff.
Data Source(s):
Policies and procedures Personnel practices Quality Improvement Plan (QIP) Interview with Human Resources and Management staff
Benchmark:
The organization has implemented at least two of their identified strategies.
Survey Results:
<p>Benchmark Achieved: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p style="text-align: center;"><u>Items reviewed:</u></p> <div style="text-align: center;"><input type="checkbox"/> Interview – human resources <input type="checkbox"/> Interview – management <input type="checkbox"/> Personnel practices <input type="checkbox"/> Policies and procedures <input type="checkbox"/> Quality improvement plan</div> <p>Brief identification of two strategies used:</p> <ul style="list-style-type: none">• _____• _____

Organizational Outcome #2:
The organization demonstrates a systematic approach to quality improvement.
Indicator:
The organization utilizes a comprehensive approach including data to make quality improvement decisions.
Data Source(s):
QI plan Satisfaction surveys Entrance conference Pre-Survey Packet
Benchmark:
Quality Improvement plan is reflective of the organization's identified needs.
Survey Results:
Benchmark Achieved: <input type="checkbox"/> Yes <input type="checkbox"/> No <div style="margin-left: 150px;"> <u>Items reviewed:</u> <input type="checkbox"/> Quality improvement plan <input type="checkbox"/> Satisfaction surveys <input type="checkbox"/> Entrance conference <input type="checkbox"/> Pre-Survey packet </div>